



# WHAT YOU NEED TO KNOW WHEN IT SNOWS

## THE CITY OF BRAMPTON IS PREPARED TO KEEP THE COMMUNITY SAFE THIS WINTER

During a weather event, crews begin local plowing streets when there is five centimetres of accumulated snow. The City prioritizes clearing major roadways with the most vehicle traffic, to maximize road safety, and then starts clearing side streets.

[brampton.ca/snow](http://brampton.ca/snow)



## KEEPING STREETS SAFE AND ACCESSIBLE DURING WEATHER EVENTS



Parking on streets is not allowed and will be enforced during winter weather events. Vehicles must be moved to ensure plows, salters, and emergency vehicles can safely pass. Parking considerations are not valid during winter weather events.

## ENHANCED TOWING AND CHANGES TO PARKING PENALTIES

Keep streets safe and accessible during weather events. Parking on streets is not allowed and will be enforced during winter weather events. The issuance of parking considerations during snow events is suspended, and all previously issued considerations are invalid during the snow event. Vehicles must be moved to ensure plows, salters, and emergency vehicles can safely pass by. City staff have been deployed to inspect roads for the plowing operation and, when necessary, will arrange for the towing of illegally parked vehicles to improve snow removal operations. Towing and impound fees are at the vehicle owner's cost. City Council has also increased penalties for vehicles interfering with snow removal and/or winter maintenance:

- first offence: \$125
- second offence: \$250
- subsequent offences: \$500

## CLEARING YOUR SIDEWALK

Residents must clear all snow and ice from the sidewalk in front and beside their home (corner lot) by 11 am the day following the end of the snowfall event. When the City receives a complaint about snow-covered sidewalks, an Enforcement Officer will investigate and may issue an Order to Comply, directing the property owner or occupant to take immediate action to clear the sidewalk. Upon re-inspection, if not yet clear, the City will perform the work at the property owner's expense and add the cost and administrative fees to their taxes. In addition, the Enforcement Officer may issue a \$250 administrative penalty.

## EXPANDING SNOW-CLEARING FINANCIAL ASSISTANCE

The City is expanding its Financial Assistance Program this year to help seniors and people with disabilities, who rent property, with the cost of hiring someone to remove snow from sidewalks and driveways. People who qualify for the grant can receive up to \$300 for non-corner lot properties or up to \$400 for corner lot properties. Eligible candidates can learn more and apply online at

[www.brampton.ca/snow](http://www.brampton.ca/snow)



## Service Levels

Our goal is to maintain streets, so they are safe and passable within 24 hours following the end of a snow event, or 48 hours after a significant weather event is declared. Here's what that means for different kinds of roads:

1. **Arterial roads** (major roads, such as Torbram Road and Hurontario Street) are serviced and plowed continuously. These roads are bare and completely clear of ice and snow. Roads can be wet or dry
2. **Collector roads** (such as Balmoral Dr. and Bartley Bull Pkwy) are serviced and plowed during snow accumulation. Conditions range from bare to track bare pavement (snow covered except for wheel tracks)
3. **Local roads and courts** are serviced during snow accumulation and plowed after accumulation reaches 5 cm during a single snow event. These roads can be track bare or snow covered. Bare pavement is not the expectation for local roads.



**Bare Dry**  
Road surface completely clear of ice and snow and dry from edge of driving surface to edge of driving surface.



**Bare Wet**  
Road surface completely clear of ice and snow but wet from edge of driving surface to edge of driving surface.



**Centre Bare**  
Road surface generally clear of ice and snow along the centre line of the roadway, approximately 1 metre either side of centerline with localized snow or ice.



**Partially snow covered**  
Road surface has snow-covered or snow-packed sections. For example, there may be drifted sections of snow covering lanes or the road centre is bare.



**Track Bare**  
Road surface is mainly snow-covered with the exception of the wheel track area of vehicles, which is generally clear of ice or snow.



**Snow-Covered**  
Road surface is completely covered with a layer of snow from edge of driving surface to edge of driving surface with localized ice.

## Brampton's Plow Tracker

See what roads and sidewalks crews have cleared using the City's Plow Tracker online at [www.brampton.ca/snow](http://www.brampton.ca/snow) and on the 311 mobile app. Residents can check snow maintenance progress, road priorities, and if a plow is near them so that they can move their vehicles off the road.

Service requests can also be submitted via the tracker. Please wait 24 hours after the end of a snowfall to report snow issues.



When maintenance activities are underway, snow operators and dispatchers will only attend to urgent service requests. If weather conditions are severe, the service level may be extended to 48 hours.

## WAYS TO CONTACT SERVICE BRAMPTON

- Phone 311 or 905.874.2000 (outside of City limits)  
*Urgent requests only from midnight to 7 am*
- Online at [www.311brampton.ca](http://www.311brampton.ca)
- Download Brampton 311 app
- Email [311@brampton.ca](mailto:311@brampton.ca)
- In-person at various locations across the city, please visit [www.311brampton.ca](http://www.311brampton.ca) to confirm hours prior to attending.

## Cold Weather Safety Tips

Emergencies can happen any time and it is important to be prepared.

- Check the weather forecast before going outside. During a storm/extreme cold weather, avoid going outside or unnecessary travel.
- If you must go outside, dress appropriately to protect yourself from the elements. Watch for signs of frostbite and hypothermia.
- To avoid carbon monoxide poisoning, do not warm up your vehicle inside your garage.
- If shovelling, avoid overexertion by taking frequent breaks.
- Be prepared to care for yourself and your family for at least 72 hours with an emergency kit.
- Check on the elderly and keep pets indoors.

Find more tips at [www.brampton.ca/prepared](http://www.brampton.ca/prepared)

